

Installation Guide

CycloLog®
2021



 PANterra	 ENRES INTERNATIONAL
TECHNICAL ALLIANCE	

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Glossary

The following list provides definitions of terms and abbreviations used in this user manual:

CmAct	Security method by WIBU Systems , software (file-) based.
CmContainer	CodeMeter Container. A locally connected CmDongle or a CmAct file on your computer.
CmDongle	Security method by WIBU Systems , USB Dongle.
CodeMeter Control Center	Graphical User Interface (GUI) of the CodeMeter Runtime .
CodeMeter Runtime	Software package by WIBU Systems , the interface between one or more licenses (CmAct or CmDongle), the user and the protected software.
Daemon	A program or process that sits idly in the background until it is invoked to perform its task.
INPEFA®	INtegrated Prediction Error Filter Analysis. Method patented by ENRES International for making stratigraphic correlations using well data.
Licensor	Program by PanTerra Geoconsultants to obtain license(s).
Ticket number	Alphanumerical string of characters needed to obtain licenses.
WIBU Systems	Supplier of security and licensing products.

Introduction

CycloLog® 2021 is a software tool for enhanced stratigraphic analysis and interpretation of geophysical well logs. One of the unique tools in CycloLog® 2021 is the **INPEFA®** algorithm. This algorithm performs a data-driven analysis of well logs revealing real surfaces and trends that are concealed in the log data. These surfaces can be used for sequence stratigraphy, cyclostratigraphy, or climate stratigraphy interpretations allowing the user to obtain a fast, consistent and reproducible high-resolution correlation framework.

System Requirements

- Microsoft Windows 7, 8, and 10 (32-bit and 64-bit)
- 1 GB of RAM
- 100 MB of available hard-disk space for a full installation

Installation and license activation

There are two different scenarios for installation of CycloLog® 2021. One scenario is stand-alone installation with or without a connected USB-dongle, the other is network installation. Installation requirements for both scenarios are summarized in the table below.

Table 1: *Requirements for CycloLog® 2021 installation.*

Requirement	Description/notes
Codometer runtime kit	V7.00 or higher is required. <i>Codometer runtime is part of the CycloLog installer package</i>
ENRES International ticket number	A ticket number consists of 25 alphanumeric characters
Suitable license type	Either CmAct or CmDongle . For network installation an USB dongle is required.
Internet connection	
CycloLog Licensor bundle (archive) from ENRES International	<i>Only for network deployment</i>
Microsoft Windows on the license server(s)	<i>Only for network deployment. See Chapter 5. Troubleshooting if license servers run on a different operating system.</i>

1.1 Stand-alone installation

Installation and license activation for stand-alone users consists of the following steps:

- 1) Check the requirements listed in Table 1.
- 2) Download the CycloLog® 2021 installer from the CycloLog website. There are two different editions of the installer, a software based licensing installer (**CmAct**) and a USB dongle based licensing installer (**CmDongle**). Make sure that the edition of the installer for CycloLog® 2021 matches the licensing option at time of purchase.
- 3) Run the .msi installer and follow the instructions of the CycloLog® 2021 Setup Wizard. If necessary, allow the installer to be run.
- 4) Open CycloLog® 2021.
- 5) Click on the 'Update License' button (Figure 1) to start the 'CycloLog **Licensor**'.



Figure 1:CodeMeter opens upon starting CycloLog® 2021.

- 6) Click on the 'Next' button in the starting window of the CycloLog **Licensor** (Figure 2).

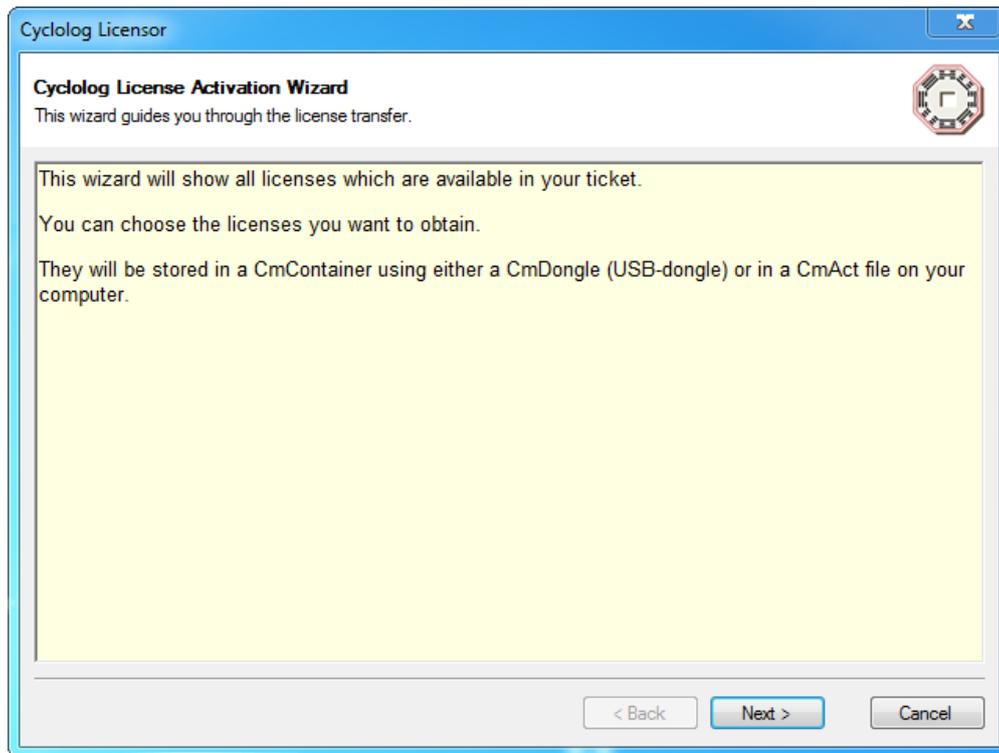


Figure 2: Start-up window of the Licensor.

- 7) Enter a valid CycloLog **ticket number** and click on the 'Next' button (Figure 3).

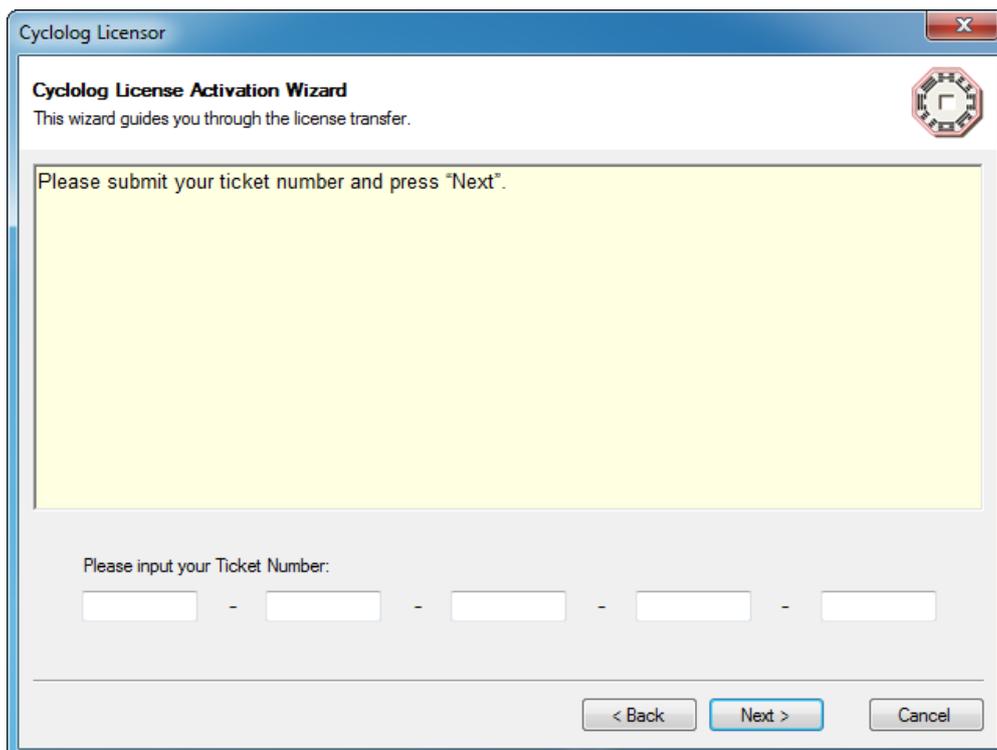


Figure 3: Window for entering a CycloLog® ticket number.

- 8) Only if a proxy address is configured on the client machine, which needs user credentials, the following pop-up menu appears (Figure 4). Enter the credentials and continue with step 9, or continue with step 9 directly if no proxy address is configured on the client machine.

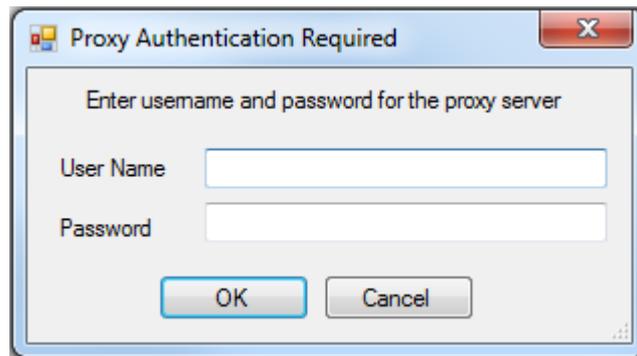


Figure 4: Pop-up message when a proxy server is installed.

- 9) Review the list of available licenses (Figure 5). Choose the license(s) you wish to activate. For the full suite, 3 licenses are available. Choose a suitable **CmContainer** from the dropdown menu, or have one created automatically. If you have received a **CmDongle**, please connect it to your machine. Click on the 'Refresh' button to get the suitable **CmContainer**.

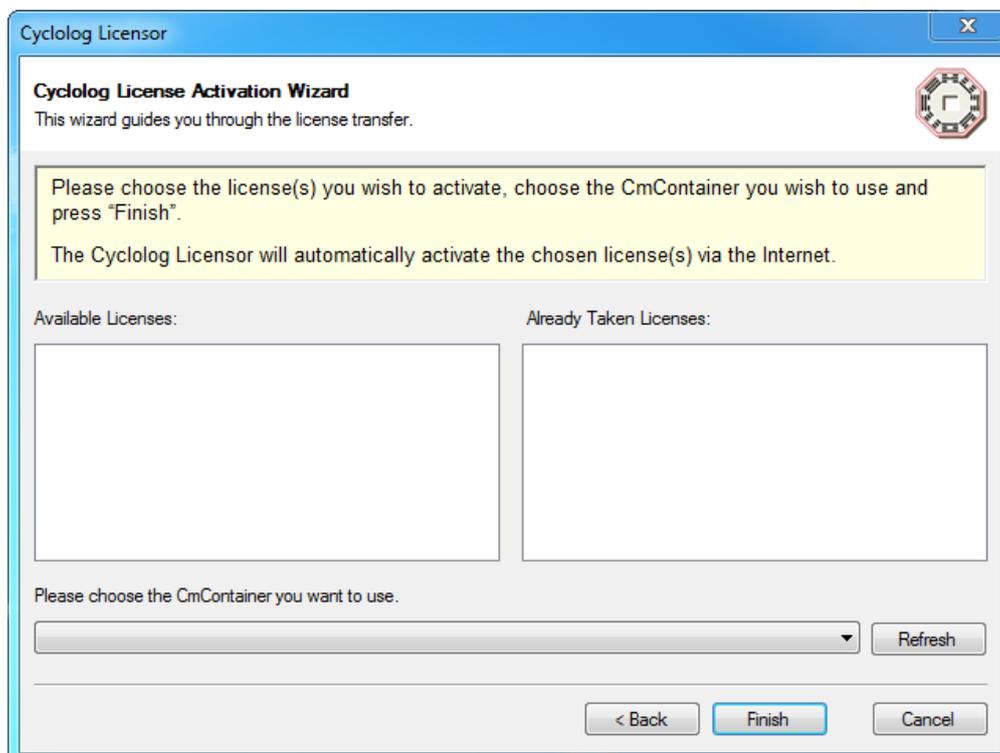


Figure 5: CycloLog Licensor displaying a list of available licenses (in this example, none are available).

- 10) Click on the 'Finish' button. The **licensor** will collect the selected license(s) and show a dialog of the status. The process could take up to a minute depending on network speed. Successful activation of the license is indicated by 'Activation process successfully finished' in the Activation Results of the dialog (Figure 6) and a pop-up message (Figure 7).

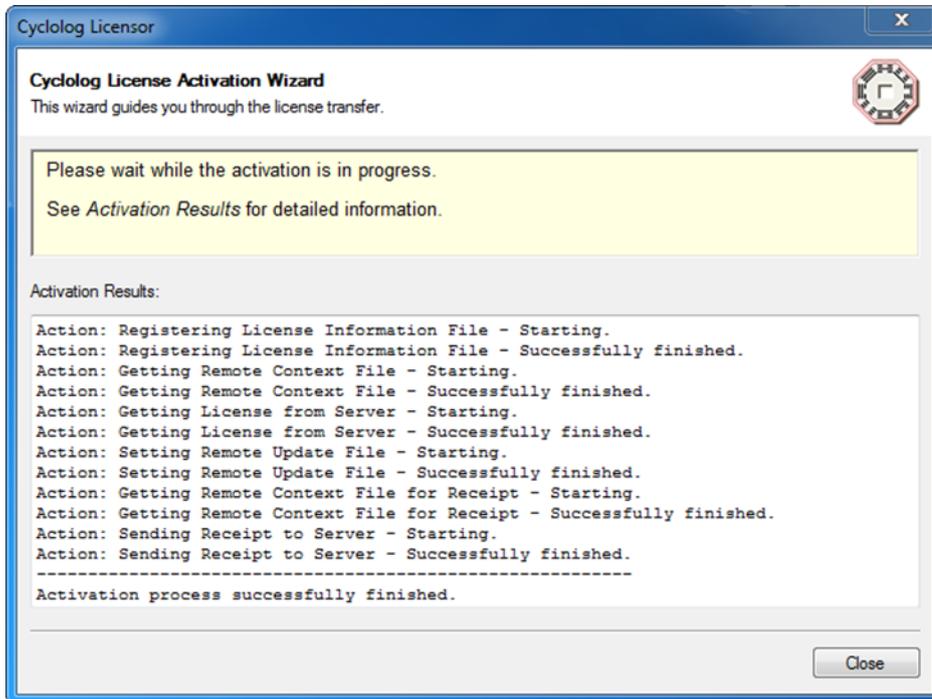


Figure 6. CycloLog Licensor displaying activation results.

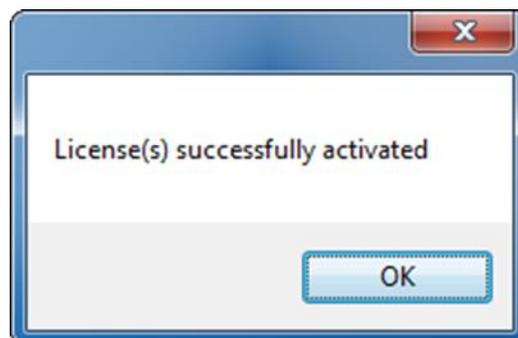


Figure 7: Pop-up message

- 11) Close the CycloLog **licensor** by clicking on 'Close' (Figure 6).

The license activation is now completed. You can now startup CycloLog 2021.

1.2 Network Installation

Installation of CycloLog® 2021 in a network environment consists of:

- a) License server deployment
- b) Client installation and configuration

License server deployment

1. Check the requirements listed in Table 1.
2. Start the *CodeMeterRuntime.exe*; this installs the first part of the licensing software. When setup request, be sure the **Network Server** component is selected (Figure 8).

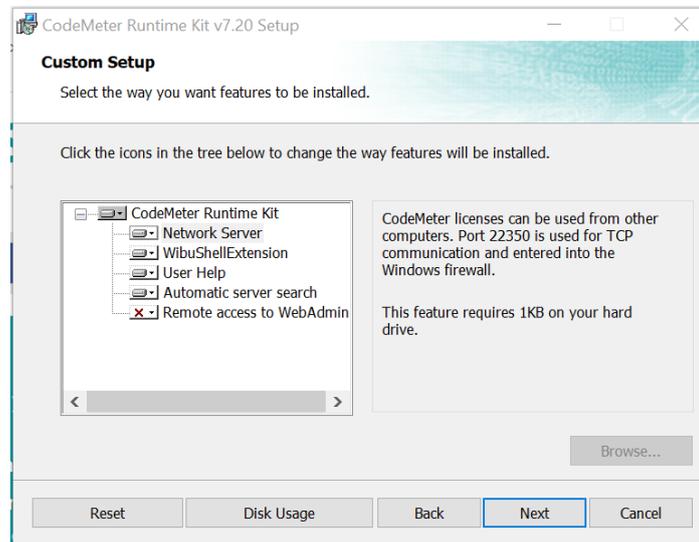


Figure 8: Installing the CodeMeter Runtime, select the Network Server component.

3. Extract the CycloLog **Licensor** bundle (archive) holding 'CycloLog**Licensor.exe**' and associated files.
4. Start the executable 'CycloLog**Licensor.exe**'
5. Follow installation steps **6 to 11** as described in *section 3.1 Stand-alone installation*.
6. Check the license list via the **CodeMeter Control Center**, which can be opened from the 'Hidden Icons' toolbar (🌐) or from your window menu button. A CmStick will be listed as 'License' if the server machine has dongle connection (Figure 9).

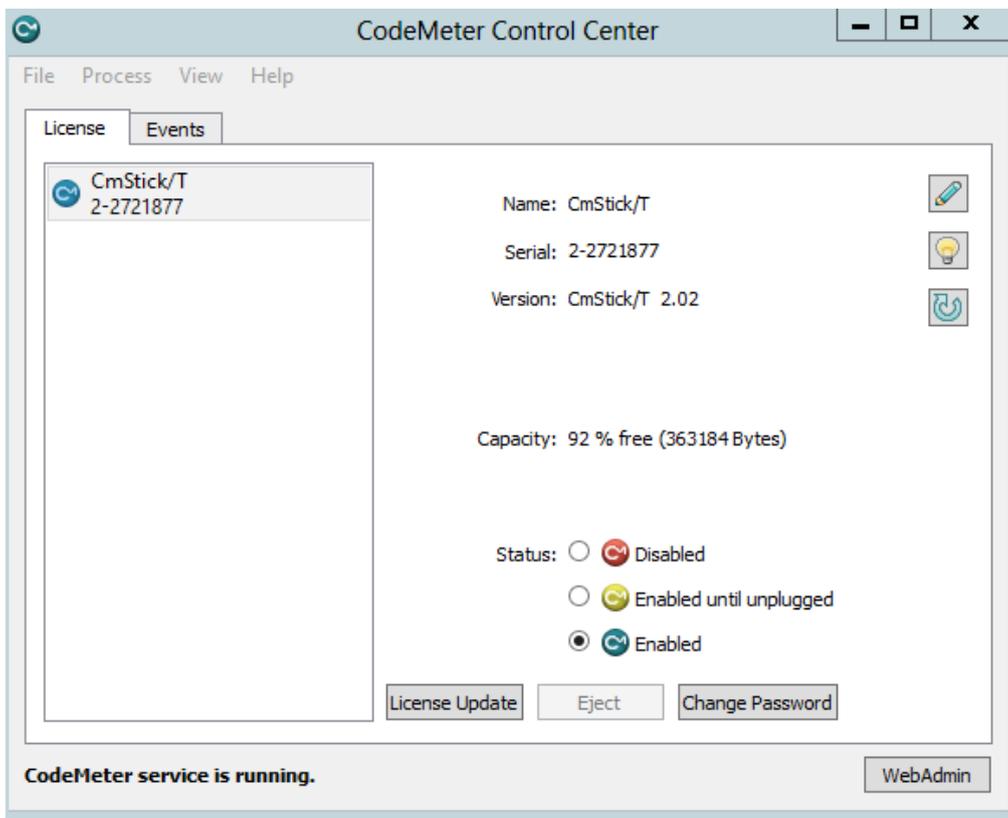


Figure 9: CodeMeter Control Center, showing that the server machine has a dongle connection (CmStick).

- Open the 'File' dropdown menu and select 'WebAdmin' or use the keyboard shortcut 'ctrl+w' to access the WebAdmin. The WebAdmin will be opened using a web browser (usually at <http://localhost:22350>). Go to 'Container' -> 'All Container' to view all **CmContainers** and the licenses they contain (Figure 10).

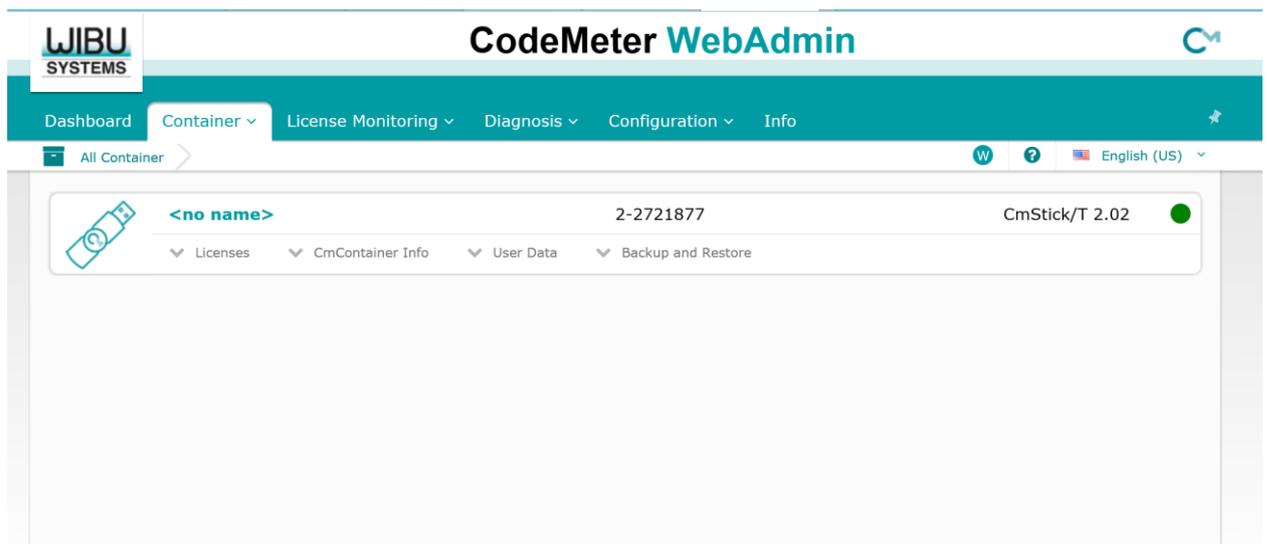


Figure 10: Codemeter Server tab within Container list, showing all CmContainers and licences.

8. Enable server functionality by going to 'Configuration' -> 'Server Configuration' -> 'Server Access' and check the box 'Enable' under the 'Network Server' options (see Figure 11). This starts the CodeMeter **daemon** on the LAN on port 22350 (the IANA officially registered port for CodeMeter communication).

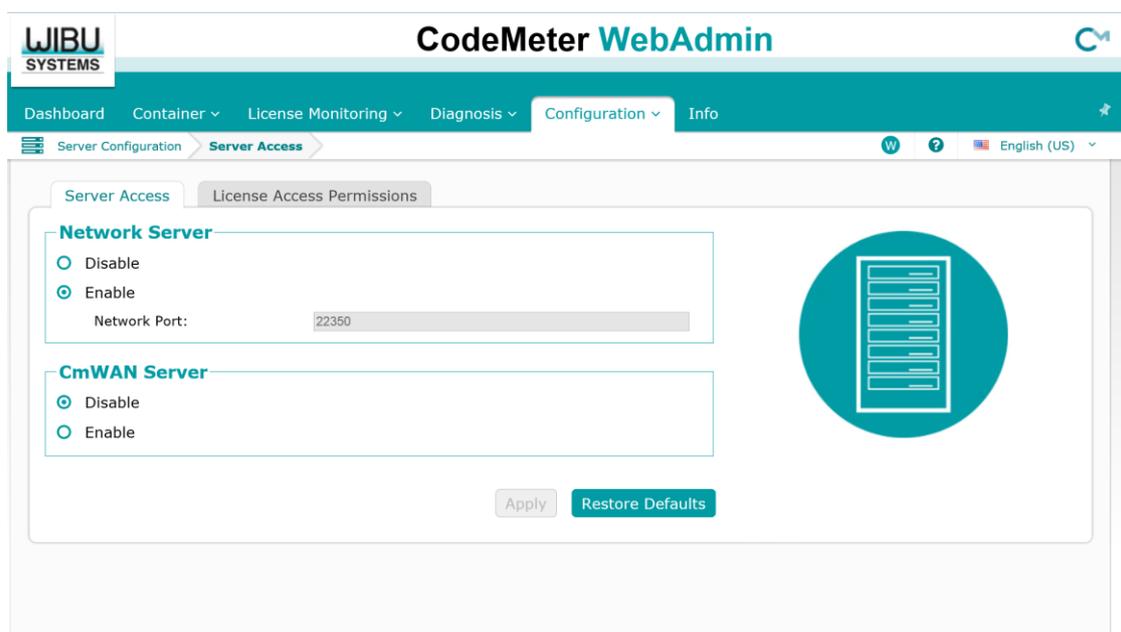


Figure 11: Codemeter Server tab within Codemeter Configuration, showing network license server configuration.

Client installation and configuration

Installation requirements for Clients are identical to those for stand-alone installation (See 1.1 Stand-alone installation) except that Clients do *not* have a **ticket number** since they do not need a license locally. **CodeMeter Runtime** installed on the client will automatically search the network for an available license. See *Troubleshooting point 3 page 14, if this is not the case.*

Installation of CycloLog® 2021 for Clients consists of the following steps:

- 1) Steps 1 to 3 as outlined in; *1.1 Stand-alone installation.*
- 2) It can happen that on startup of CycloLog the software reports 'No license is found'. See *Troubleshooting point 3, page 14 if this is not the case.*

Uninstallation

Before uninstalling, close all running CycloLog® software applications. CycloLog® 2021 can be uninstalled by using the standard operating system 'Programs and Features' utility. Alternatively, run the .msi installer that was provided by CycloLog for installation and select 'Remove'.

Troubleshooting

1. I do not have Microsoft Windows running on my license server(s). How do I install CycloLog® 2021 license(s)?

Please contact CycloLog helpdesk (cyclolog@panterra.nl) to discuss a customized server installation (e.g. MAC OS, Linux or Solaris).

2. Internet Explorer provides the message: 'The installer is not commonly downloaded and could harm your computer'.

Click on 'Actions'. In the SmartScreen Filter that opens, select 'More Options' and 'Run anyway'.

3. CodeMeter Runtime installed on the client (workstation) cannot find the network license server automatically. How can I direct the workstation to the correct server?

This happens in some cases, especially when firewall restrictions do not permit workstations to search the network, or when network latencies cause the search to timeout before the correct license server is found.

You can manually specify a 'Server Search List' on each workstation, directing it to the correct server by either IP address or Server name.

This is done via 'Configuration' -> 'Basic Configuration' -> 'Server Search List' from the WebAdmin on the workstation (Figure 12).

Press  and add the Server Name or IP address and press Apply

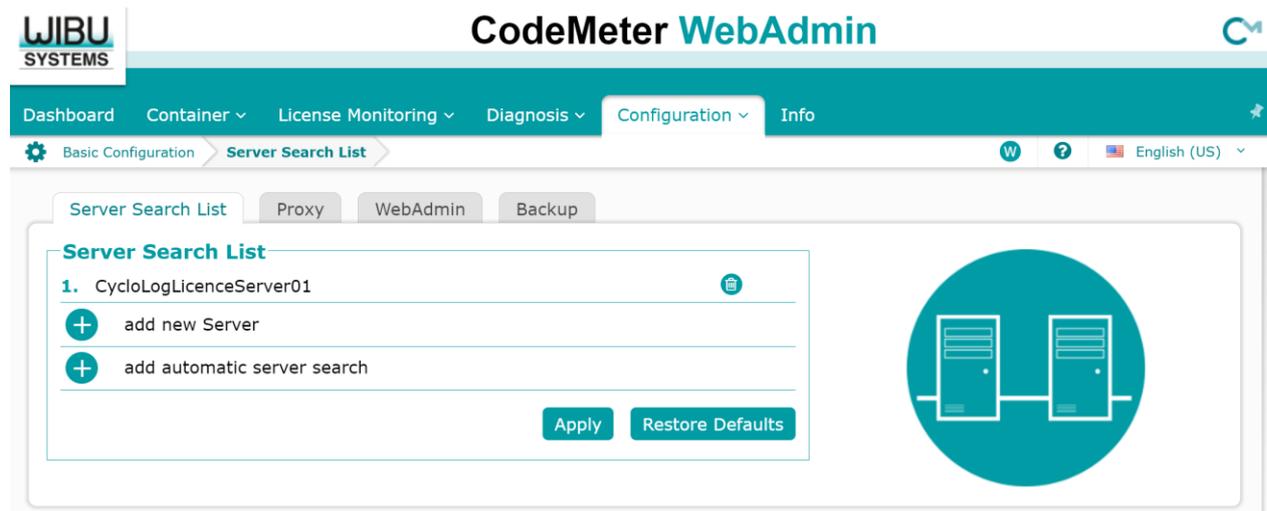


Figure 12: Server Search List tab within CodeMeter Configuration.

CycloLog Licensor error: 'Call was successful, but server reports an error, which cannot be resolved by the client' (see Figure 13).

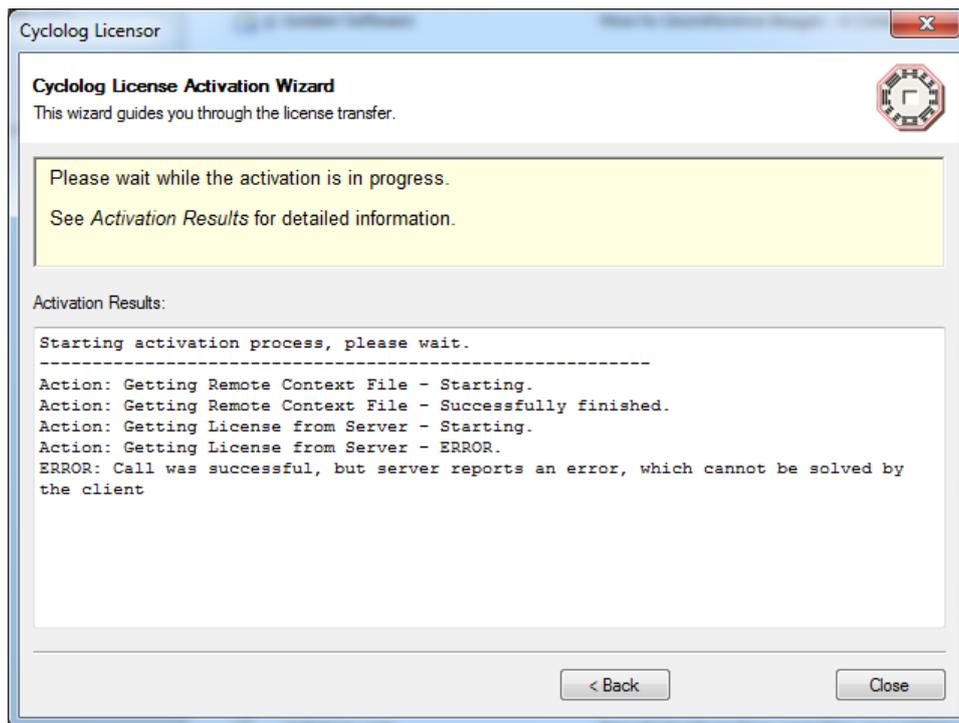


Figure 13: CycloLog Licensor error message.

This error message often occurs when you install CycloLog for the first time and it is most likely because your company uses a network proxy. To configure the proxy server, open the **CodeMeter Control Center**, which can be opened from the 'Hidden Icons' toolbar (🌐) or from your window menu button. In the **CodeMeter Control Center** click on WebAdmin (see Figure 14).

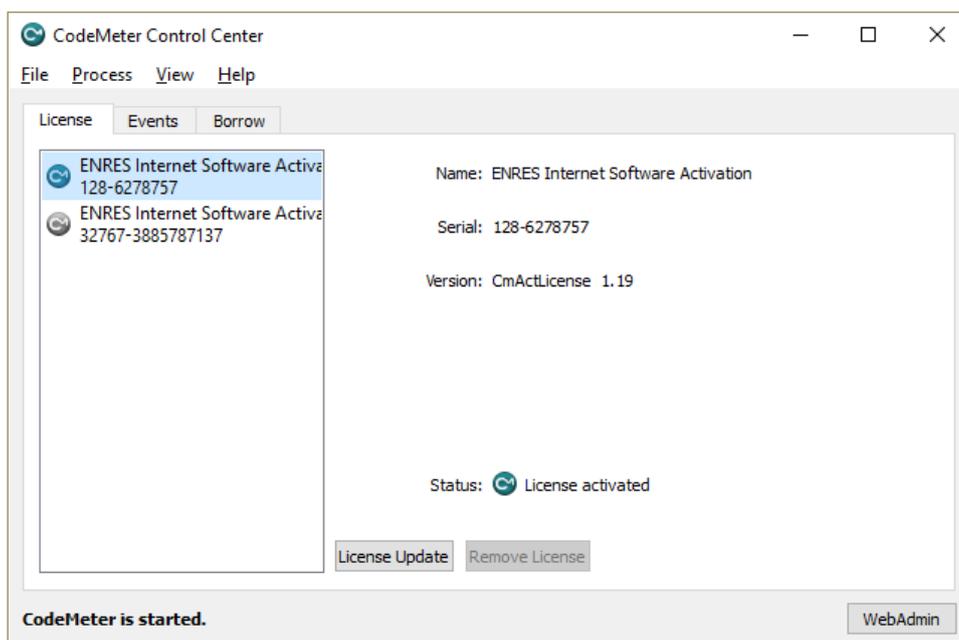


Figure 14: CodeMeter Control Center.

The *Dashboard* page of the **CodeMeter WebAdmin** browser opens.

Select *Configuration* -> *Basic* -> *Proxy* (Figure 15). In the *Proxy* settings, check the box *Enable*. Enter the *Proxy Server* address and the *Proxy Port* number, which you received from your IT administrator (or which you determined yourself from the windows *Tools* menu bar -> *Internet Options* -> (in *Connections* tab) *LAN Settings* -> *Advanced* and then copying the proxy address and its port).

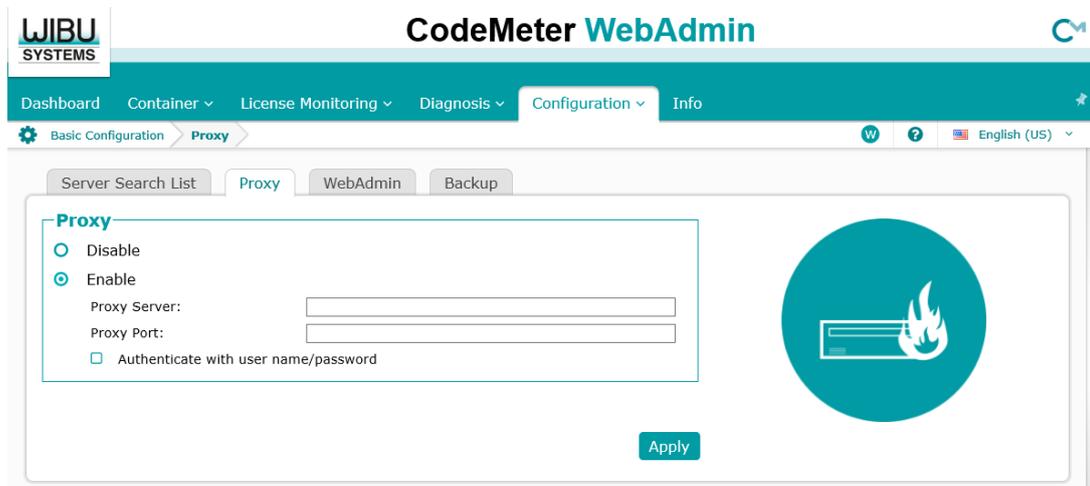


Figure 15: *Proxy settings.*

Ask you IT administrator if you require authentication for the proxy server. If so, enable the Authentication and fill in the required fields). Click on the *Apply* button.

The error message ***‘Call was successful, but server reports an error, which cannot be resolved by the client’*** may also occur when a **CodeMeter Container** has been generated in the past for other CycloLog software products, but does not contain any licenses anymore or has turned corrupt. Check if valid licenses exist in this container by going to the license list via the **CodeMeter Control Center** -> WebAdmin using a web browser. In the WebAdmin, go to ‘Container’ -> ‘All Container’ to view all CodeMeter Containers and the licenses they contain. If there are no valid licenses, close the CodeMeter Control Center. Go to C:\Program Files (x86)\CodeMeter\ and (re)move the folder named ‘CmAct’ or ‘CmDongle’, depending on your licensing type.

Licenses can now be collected, a new CodeMeter Container will be generated. If there are valid licenses in the CodeMeter Container, please contact support: cyclolog@panterra.nl.

Contact

Please contact the CycloLog® Support team for any questions or suggestions regarding installation or the use of the CycloLog® software. We strongly relies on our users to provide suggestions for improvements of the CycloLog® software as well as all related documentation.

Contact our support team at: cyclog@panterra.nl, or call: +31 (0) 71 581 3501

Our normal office hours are CET, from 9 AM to 5 PM, Monday to Friday.

PanTerra Geoconsultants BV

Weversbaan 1-3
2352 BZ Leiderdorp
The Netherlands

Web: www.cyclog.com

www.panterra.nl

Support: cyclog@panterra.nl

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